

**Commonwealth of Massachusetts
Department of Telecommunications and Energy
Fitchburg Gas and Electric Light Company
Docket No. D.T.E. 02-24/25
Responses to the Attorney General's Seventh Set of Information Requests**

Request No. AG-7-79 (Electric)

'Please provide a complete and detailed description of how the Company accounts for revenue received from its levelized billing plan.

Response:

The complete and detailed description of how the FG&E accounts for revenue received from the levelized billing plan is consistent with the process used to account for regular revenue received from all customers. FG&E offers the Levelized or Budget Billing Program to all residential customers and customers can sign up for the program from September to May. Each year, Customer Service staff determine the appropriate monthly budget billed amount based on a number of historical and planned future factors. Both customers and FG&E staff have the ability to monitor the status of their program anytime throughout the year. The customer's bills will continue to show the actual charges for each service in addition to the Budget Billing Program amount (deferred balance). The Customer Information System ties the levelized billed amount to the payment received which ties all amounts to the trial balance. The Customer Information System also tracks separately the customer's deferred budget balance (annual budget progress) and is referenced throughout the budget year.

Person Responsible: Mark H. Collin